



Cambridge City Council  
**South Area Committee**

**Date:** Monday, 4 June 2018

**Time:** 7.00 pm

**Venue:** Meeting Room - CHVLC - Cherry Hinton Village Leisure Centre,  
Colville Road, Cherry Hinton, Cambridge, CB1 9EJ

**Contact:** [democratic.services@cambridge.gov.uk](mailto:democratic.services@cambridge.gov.uk), tel:01223 457013

**Agenda**

- 1 Election of Chair and Vice Chair - SAC
- 2 Welcome, Introduction and Apologies for Absence
- 3 Declarations of Interest
- 4 Minutes (Pages 3 - 12)
- 5 Matters and Actions Arising from the Minutes (Pages 13 - 16)

**Items for Discussion**

- 6 Open Forum
- 7 Transport Needs Review of the Cambridge Biomedical Campus post 2020  
Verbal update from County Council Officer followed by an opportunity for questions from South Area Committee and members of the public

**Items for Decision**

- 8 Environmental Report - SAC (Pages 17 - 40)

**City Councillors:** O'Connell (Chair), Ashton, Dryden, McGerty, McPherson, Page-Croft, Pippas and Thornburrow

**County Councillors:** Crawford and Taylor

**City and County Councillor(s):** Adey

## Information for the public

The public may record (e.g. film, audio, tweet, blog) meetings which are open to the public. For details go to:

[www.cambridge.gov.uk/have-your-say-at-committee-meetings](http://www.cambridge.gov.uk/have-your-say-at-committee-meetings)

For full information about committee meetings, committee reports, councillors and the democratic process:

- Website: <http://democracy.cambridge.gov.uk>
- Email: [democratic.services@cambridge.gov.uk](mailto:democratic.services@cambridge.gov.uk)
- Phone: 01223 457013

**SOUTH AREA COMMITTEE**23 April 2018  
7.00 - 9.30 pm**Present:** Councillors O'Connell (Chair), T. Moore (Vice-Chair), Pippas, Avery, Dryden, McPherson, Page-Croft, Crawford and Taylor

Also Present:

Inspector Paul Rogerson, Southern Partnership Manager

Sergeant Jim Stevenson, South and East Cambridge Team Leader

**FOR THE INFORMATION OF THE COUNCIL****18/11/SAC Welcome, Introduction and Apologies for Absence**

Apologies were received from Councillors Ashton, Page-Croft and Adey

**18/12/SAC Declarations of Interest**

<b>Name</b>	<b>Item</b>	<b>Interest</b>
Councillor McPherson	18/18/SAC	Personal: Friend of Cherry Hinton Hall
Councillor Dryden	18/18/SAC	Personal: Friend of Cherry Hinton Hall
Councillor Dryden	18/18/SAC	Personal: Member of Cherry Hinton Festival Committee

**18/13/SAC Minutes**The minutes of the meeting of the 15<sup>th</sup> January 2018 were approved and signed as a correct record.**18/14/SAC Matters and Actions Arising from the Minutes**

The Committee noted the completed actions from the Action Sheet.

The following comments were made:

18/05/SAC Q2

Enforcement Officers had visited the site and the contractor has agreed to reinstate the verges once the building work was completed.

#### 18/05/SAC Q4

Update from Head of Streets and Open Spaces: Remedial work to the footpath near the play area would be completed in the next few weeks. A bid for funding to complete the remaining repairs to the footpaths had been submitted. It was anticipated that the work would be completed in spring 2019.

#### Addenbrooke's Station

This item will be on the agenda for the June meeting.

### 18/15/SAC Open Forum

Members of the public asked a number of questions, as set out below.

#### 1. Chris Squire

**Verge Parking in Mowbray Road is causing problems and existing by-laws are not working.**

Councillors agreed that verge parking was an issue across Cambridge. A briefing note was being produced for this Committee and would detail the options available for further action. Residents had photographed offending vehicles but this needed to be backed up by a witness statement for any further action.

#### 2. Chris Rand

**Traffic mitigation measures planned by the Greater Cambridgeshire Partnership (GCP) are some years away from completion. In the short term the Biomedical Campus would be generating a number of jobs and related traffic. Could this Committee write to the GCP and request that the many small scale projects in the area could be considered urgently?**

Councillor O'Connell undertook to write the letter.

#### 3. James Woodburn

**Has any progress been made regarding the Hobson's Brook Bridge?**

Councillor Avery confirmed that the Council had made all the decision within it's remit. The remaining issues were legal and covenant related. The principal land owner needed to be satisfied on certain matters. Once agreed the work would be seasonally sensitive. Steps would be taken to minimise disturbance to wildlife.

#### 4. Letitia Marinas

**Inconsiderate parking on Church End, Braybrooke Place and the surrounding roads. The parking problem was previously raised by the local residents and the situation has worsened over the past year. Members of staff from the nearby garages use the public roads as their own private car park, putting residents' safety at risk by parking on the pavement and/or in the close vicinity of the junctions.**

Councillor McPherson agreed that this was an increasing problem. Ticketing offending vehicles had not produced the desired results. Consultations were pending on the options available to resolve the problems in a way that would not further inconvenience local residents.

Councillor Crawford confirmed that the County Council were aware of the problem and were investigating solutions.

#### 5. Colin McGerty

**When will the problems with bin rounds be resolved? Some residents had experienced repeated missed bin collections.**

During the meeting Councillor McPherson made some calls and arranged for the matter to be resolved without delay.

Other members of the Committee reported similar problems with missed bins. Some problems were believed to be due to contamination on the bins from passers-by while they were on the pavement awaiting collection.

Councillor Dryden stated that there had been some issues with the assist service provided to less able residents. It was suggested that users might need to re-register for the service.

### **18/16/SAC Guided Busway crossing at Clay Farm - latest developments**

The Committee received an oral presentation from: Campbell Ross-Bain, Park and Ride and Facilities Manager, Cambridgeshire County Council; Danny Clark, Senior Technical Manager from Countryside Properties; and Sonia Hansen, Traffic Manager, Highways Service, Cambridgeshire County Council.

Sonia Hansen gave a verbal summary of some of the issues that had been raised as concerns by Trumpington Residents Association to Countryside Properties. These included:

- a. Signs – temporary and permanent
- b. Rising bollards
- c. Traffic marshals at peak time

- d. Communications
- e. Construction traffic
- f. Signals
- g. Bus way signs for cyclist.

Danny Clark confirmed the following:

- h. Problems with the bollards were being addressed with the supplier and would soon be resolved.
- i. Rat running was currently an issue.
- j. A recent safety audit had highlighted issues that were now being addressed.
- k. The bus gate was currently now working as it should.

Campbell Ross-Bain confirmed the following:

- l. Signage improvements were in the pipeline.

The following questions were asked:

**1. Dave Jackson**

**The default setting of red traffic lights for the guided bus appears to be the wrong way round. Why not default to red for other road users?**

Campbell Ross-Bain confirmed that this was seen as the safer option and bus driver were more likely to obey a traffic light than cyclists.

**2. David Plank (Trumpington RA)**

**The junction is regarded by many as an accident waiting to happen. When will the crossing be safe?**

Campbell Ross-Bain noted the concerns of local residents.

**3. Councillor Moore**

**Disabled groups were most at risk from unsafe junctions and needed a safe environment.**

Campbell Ross-Bain stated that tactile pavements were in place.

**4. Philippa Slater**

**The current contractor car park will soon become a building site. Please can visibility for road and pavement users be considered when hoardings are installed around the site?**

Danny Clark stated that the residential team completed regular walkabouts and would monitor the site.

**5. Janet Swadling**

**The busway design was fundamentally unsafe. What activity had been undertaken to ensure the safety of school children?**

Danny Clark: No specific educational activities have taken place in schools but this suggestion will be passed on to Countryside Properties.

**6. Andrew Roberts**

**Is there any information regarding the opening of Hobson Square? Clay Farm Centre and the Pharmacy were now open and access to the square was needed.**

Danny Clark: Agreed that this was a matter of urgency. A meeting was due to be held shortly with Cambridge City Council regarding the removal of the fences and minor remedial works.

**7. Local Resident**

**The junction and related safety issues were part of a larger problem. The area is growing and use of foot and cycle paths in the area will increase. A long term solution needs to be found soon.**

Danny Clark: The Masterplan set the standards for what could be achieved. We have to work with what we have but the team are open to suggestions.

**18/17/SAC Policing and Safer Neighbourhoods - SAC**

The Committee received a report regarding the policing and safer neighbourhoods trends from Maureen Tsentides, Lead Officer for the CB1 development in the Safer Communities Team, on behalf of Lynda Kilkelly, Safer Communities Manager, and Police representatives, Inspector Paul Rogerson and Sergeant Stevenson. The report outlined actions taken since the Committee's meeting on 5<sup>th</sup> June 2017, identified on-going and emerging crime and disorder issues, and provided recommendations for future priorities and activity. The report listed previous priorities and the actions taken in response:

- Combatting 'county lines' drug dealing
- Burglary patrols
- Operation Mantis

The Committee noted the change to the process for agreeing priorities. In future, Police attendance would be discussion based and priorities would be agreed collaboratively at the Area Committee meetings.

Members of the public asked a number of questions, as set out below.

**1. Colin McGerty**

**A resident of Almoners Avenue has suffered multiple house and car break-ins. What is being done to reduce crime in the South of the City?**

A prolific gang had been working the area. Unfortunately, some properties are targeted repeatedly. Victims were offered advice to make properties safer.

**2. A. Taylor**

**Many in the area were not aware of the increased burglaries. E.Cops is no longer providing useful updates.**

E.cops was very time intensive for officers and a better approach to circulating information, using social media, was being rolled out. The public would be invited to sign up for updates. The Police would be happy to assist community groups with home safety training.

**3. Kerry Galloway**

**There was a perception that the area was not as safe as it had been. Residents feel less safe cycling at night.**

Violent incidents were at a very low rate. However, recent incidents on the guided busway had heightened public concerns. The area was receiving extra patrols.

**4. Kerry Galloway**

**What action was being taken to combat the rising problem of cycle theft?**

Cycle theft was an issue across the City. Good locks, keeping good records of cycle details and marking cycles were suggested as the best deterrents.

Volunteer groups were being encouraged to get involved in cycle marking.

**5. Kerry Galloway**

**Children playing in Glebe Farm were being intimidated by other children.**

The incidents had not been reported. The Police cannot act if they are not aware of the incidents. If people were uncomfortable or intimidated, they could make reports without giving their names.

**6. Sifa Sabeter**



**New properties are at risk of burglary and little action was taken. Can any action be taken to ensure that new properties are more robust against forced entry?**

Planning and building regulations do not fall within the remit of the Police. Determined burglars could gain access to most properties.

The Committee discussed potential priorities as follows:

**Councillor Dryden**

**Cherry Hinton Lakes attract nuisance behaviour during hot weather. It was unsafe and anti-social.**

This was an issue of trespass. It could be a priority.

**Councillor Avery**

**Previous priorities included traffic issues. These were still an issue for local people.**

The new approach was not intended to squeeze out local concerns. However, parking and traffic issues were officer time expensive and Police action alone did not resolve the problems. Other approaches to parking problems offered better long term solutions to the problems.

The Committee **resolved** to nominate the following priorities for focus over the coming months:

- i. ASB on Guided Bus Way
- ii. Street begging – Hill Road
- iii. Mill Park – Open Space
- iv. Cherry Hinton Lakes – Trespass and dangerous behaviour in hot weather

**18/18/SAC Area Committee Grants 2018-19**

The Committee received a report from the Community Funding & Development Manager which detailed applications received for 2018-19 funding for projects in the South Area.

The Community Funding & Development Manager answered questions from members of the public as follows:

**1. Sam Davies**

**The grants pot is underspent. What does this indicate about the capacity of the voluntary sector in the South of the City?**

The criteria were now more targeted and this sometimes results in underspends. However, it is likely that the remaining funds would be allocated later in the year.

## 2. Sam Davies

**The Officer notes that that the Trumpington Meadows Community on the outskirts of Cambridge and has limited facilities. Will planners learn from this in future and ensure that facilities are in place before new communities are established?**

Lessons are learnt and teams do try to make links with existing communities when new developments are rolled out.

In reply to a Member's question, the Community Funding & Development Manager said the following:

- i. Where grants would benefit both City and South Cambridgeshire District Council residents, only partial funding would be awarded.
- ii. Some applications have to be rejected as they fall outside the remit of the Area Committee Grants.

The Committee **resolved** to:

- I. To note the grant applications received, officer comments and proposed awards, detailed in Appendix 1 of the Officer's report, in line with the Area Committee Community Grants criteria.
- II. Agreed the proposed awards detailed in Appendix 1 of the Officer's report and summarised in the table below:

Ref	Organisation	Purpose	Award
S1	Cambridge Royal Albert Benevolent Society	Day trip for elderly residents	<b>£700</b>
S2	Cambridgeshire Older People's Enterprise - Evelyn Charnley Memorial Lunch Club	Monthly older people's club. Towards cost of hall hire and speakers only	<b>£700</b>
S3	Centre at St Paul's	Equipment for camping expedition for young mothers	<b>£1,000</b>
S4	Centre at St Paul's	2 day trips	<b>£500</b>

	Thursday Lunch Club		
S5	Cherry Hinton Festival Society	Cherry Hinton Festival	<b>£663</b>
S6	Denis Wilson Court Social Club	Transport costs for 2 trips	<b>£500</b>
S7	Friends of Cherry Hinton Hall	Three community action days	<b>£202</b>
S8	Hanover and Princess Court Resident's Association	Summer outing, September barbeque, Christmas event and monthly craft sessions	<b>£945</b>
S9	Harvey Road Group	Day trip to wildlife park	<b>£340</b>
S10	Huxley Group	Day trip to wildlife park	<b>£365</b>
S11	Oblique Arts	8 creative writing workshops	<b>£0</b>
S12	Romsey Mill	30 targeted youth sessions at Clay Farm Centre	<b>£4,718</b>
S13	Trumpington Community Drama Group	40 week after school drama club and trip to pantomime	<b>£925</b>
S14	Trumpington Meadows Community	Four community meetings at Trumpington Meadows School	<b>£700</b>
S15	Trumpington Trips (sheltered by Age UK)	Four coach trips to the seaside – towards coach hire onyl	<b>£1,234</b>
S16	Young People's Puppet Theatre	Puppet making project for a class at Bewick Bridge School	<b>£0</b>

The meeting ended at 9.30 pm

**CHAIR**

This page is intentionally left blank

**COMMITTEE ACTION SHEET** Agenda Item 5

<b>Committee</b>	<b>South Area Committee</b>
<b>Date</b>	<b>23/04/18</b>
<b>Updated on</b>	<b>18/05/18</b>

<b>ACTION</b>	<b>LEAD OFFICER/ MEMBER</b>	<b>TIMESCALE</b>	<b>PROGRESS</b>
<p><u>18/05/SAC Q1 Verge Parking</u></p> <p>Members requested a briefing note on possible action to address verge parking</p>	John Richards	23/04/18	City Streets and Open Space officers have met with County Highway colleague and are currently finalising a briefing note, which will assess available enforcement and verge treatment options, for circulation by end of April.
<p><u>18/05/SAC Q4 Trumpington Road Cycle Path</u></p> <p>Concerns raised about cyclist and pedestrian conflict around the entrance to the Cambridge Assessment Centre. Cllr Adey to investigate.</p>	Councillor Adey	04/06/18	
<p><u>EIP 2017-18 Granta Park Contribution to cycle parking</u></p> <p>Should new cycle parking facilities on Hills Road in the vicinity of Nightingale Avenue receive County Council funding, officers to discuss with them the potential for Granta Park businesses contributing towards the costs'</p>	John Richards	04/06/18	
<p><u>18/15/SAC Q2</u></p> <p>Traffic mitigation measures planned by the Greater Cambridgeshire</p>	Councillor O'Connell	04/06/18	Peter Blake (Director of Transport Greater Cambridge

ACTION	LEAD OFFICER/ MEMBER	TIMESCALE	PROGRESS
Partnership (GCP) are some years away from completion. In the short term the Biomedical Campus would be generating a number of jobs and related traffic. Could this Committee write to the GCP and request that the many small scale projects in the area could be considered urgently?			Partnership) has written to Councillor O'Connell.

Dear Cllr O'Connell,

Thank you for your email on behalf of the South Area Committee regarding the Cambridge Biomedical Campus and traffic issues in south Cambridge.

The Greater Cambridge Partnership is one of a number of agencies working closely with CBC partners to develop an integrated and sustainable transport strategy that will manage movements to and from the site as the campus grows.

We absolutely recognise the challenge, having funded a recent study to identify key issues and solutions, and are working to deliver both 'quick wins' to address immediate demand in parallel with longer-term and more transformative schemes, such as provision of a new public transport route on or near the A1307 and Cambridge South Station.

So, for example, we are working with Papworth to introduce an enhanced bus service from the Papworth area to CBC (subject to a procurement exercise) and, at the same time, CBC partners are finalising travel plans that will significantly reduce the amount of car-based parking to the site including through reallocating parking to help accommodate the arrival of Papworth.

Other measures include proposals to increase parking provision at Trumpington Park & Ride, funding to remove the £1 P&R parking charge - which was implemented on 1 April - as well as the expansion of residents parking schemes and the cycleway network linking to the site.

Partner agencies, which includes the County Council, are working together to manage the impact of short term and long-term growth.

The GCP exists to support long-term economic growth in Greater Cambridge, and this can only be achieved through the delivery of a transformative and integrated sustainable transport network for the region.

So while we will always consider quick-wins that support our objectives or can provide a transition to long-term aims, it is vital - including for the future success of CBC and quality of life for local communities - that we can expedite schemes that will truly deliver a step-change in travel.

Yours sincerely

Peter Blake  
Director of Transport  
Greater Cambridge Partnership

This page is intentionally left blank



# Environmental Report

Agenda Item 8



## Cambridge South Area December 2017 to May 2018

# Contents

1. Introduction .....	3
2. Target setting and recommendations.....	3
3. Routine activity .....	4
4. Specific issues and actions: Previous period .....	5
5. Environmental Data .....	7
Private Realm [South Area] .....	7
Public Realm Data .....	8
Dog Warden Service [South Area] .....	10
Operations cleansing data by ward [South Area] .....	11
Operations cleansing data by ward (South Area) – June to November 2017 .....	14
6. Key contacts.....	17
Officers .....	17
Issues.....	18
7. Resources.....	19

# 1. Introduction

This report provides an overview of City Council Refuse and Environment and Streets and Open Spaces service activity relating to the geographical area served by the South Area Committee. The report identifies the reactive and proactive service actions undertaken in the previous year, including the requested priority targets and reports back on the recommended issues and associated actions to be targeted in the following period. It also includes key officer contacts for the reporting of waste and refuse and public realm issues.

## 2. Target setting and recommendations

All those at Committee have an opportunity to suggest issues that they would like to see tackled in the neighbourhood area during the upcoming period to help shape the activity to be undertaken within the public realm. Following suggestions that are received the relevant teams will consider the suggestions, and will prioritise work, responding reactively where appropriate and programming some work for the future. All suggested targets will be reported back on in the following period to update members and the public on the status of the issue. Recommendations will also be presented to the committee for consideration and to aid discussion.

### Recommendations

The following are suggestions for members on what action could be considered for priority within the South Area for the upcoming period.

#### Continuing priorities<sup>1</sup>

Number	Priority details
1	Early morning, daytime and weekend patrols for dog fouling on Cherry Hinton Recreation Ground, <i>Trumpington Recreation Ground</i> and Cherry Hinton Hall.
2	Enforcement targeted approach to areas where Addenbrookes site joins residential areas such as Hills Road and Red Cross Lane and to work with Addenbrookes to work towards the bus station area being cleaned up.
3	Enforcement to work with the County Council, against utilities and companies that damage the verge on Mowbray and Fendon Road.
4	Enforcement joint working and patrols to deal with littering from students of Long Road Sixth Form in the areas of Long Road and Sedley Taylor Road.
5	Enforcement patrols to deal with litter, abandoned vehicles and fly tipping in and around Teversham Drift
6	Enforcement action to deal with bins left on pavements in Anstey Way.
7	Enforcement patrols to tackle fly tipping at the Anstey Way recycling centre

Members are recommended to endorse the above recommendations or to make proposed amendments, and in doing so to consider the following community intelligence questions to help shape the public realm work.

### Community intelligence questions

1. What activities should be considered as part of ward blitzes?
2. What geographical locations would benefit from targeted work? (including public realm enforcement activity and clean-up work by the community payback)
3. What locations for new and replacement general waste, recycling and dog bins (in line with resources available) should be considered?
4. Where and when the dog warden service should patrol in order to target dog fouling?

<sup>1</sup> Amendments to continuing priorities are shown in italics

### **3. Routine activity**

Streets and Open Spaces teams work closely with residents, community and campaign groups to keep Cambridge clean, green and safe. Street cleansing works to clear shop fronts and maintain all residential streets to a good standard of cleaning by sweeping them regularly. The team empties litterbins and dog bins across the city parks and open spaces, as well as removing graffiti and clearing needles and fly tipping.

The grounds maintenance team maintains all council housing and highway grass and shrub beds across the city, and carries out the maintenance of the city's cemeteries and crematoriums as well as the maintenance of all parks across the city. The City Rangers team provide a street-level, face-to-face contact point for people to raise any cleanliness and public safety issues that they might have concerning their neighbourhood.

The dog warden patrols within Cambridge to increase people's awareness of the requirement to clear up after their pets, as well as collecting stray dogs within the city and works alongside animal charities to deliver educational roadshows. Investigation of instances of environmental crime in public places across the city is carried out by the public realm enforcement team. As well as undertaking enforcement action where necessary, the team provide advice for residents and businesses on issues including fly tipping, litter, waste, illegal advertising, abandoned shopping trolleys, verge parking and abandoned, untaxed and nuisance vehicles.

## 4. Specific issues and actions: Previous period

The following specific issues were identified for targeted action in the previous period. The following tables summarise the action undertaken and current situation, whether ongoing or completed, for each issue.

<b>Priority 1</b>	<b>Early morning, daytime and weekend patrols for dog fouling on Nightingale Avenue Recreation Ground, Cherry Hinton Recreation Ground and Cherry Hinton Hall.</b>
Action Taken	Dog Warden patrols have been conducted by the dog wardens to address the issues of dog fouling at the above locations, patrols times totalled 18 hours. Educational advice, verbal warnings and dog bags have been provided to a number of dog walkers seen at these locations during early mornings, daytimes and at weekends.
Current Situation:	Ongoing
<b>Priority 2</b>	<b>Enforcement targeted approach to areas where Addenbrookes site joins residential areas such as Hills Road and Red Cross Lane and to work with Addenbrookes to work towards the bus station area being cleaned up.</b>
Action Taken	Patrols have been carried out on a regular basis of at least one day a week. The officer has conducted 18 hours of educational and littering patrols. Officers have handed out pocket ashtrays and ensuring that the smoking areas and bins are kept clear of cigarette butts, and issued 1 fixed penalty notices to those caught littering. 1 successful prosecution
Current Situation:	Ongoing
<b>Priority 3</b>	<b>Enforcement to work with the County Council, against utilities and companies that damage the verge on Mowbray and Fendon Road.</b>
Action Taken	18 Warning letters have been sent out in this period.
Current Situation:	Ongoing

<b>Priority 4</b>	<b>Trumping Rec</b>
Action Taken	Officers have spent approximately 18 hrs of patrols, given out dog poo bags, education and advice, Officers have found that in the past 4 months there has been a vast improvement with dog fouling issues
Current Situation:	Ongoing
<b>Priority 5</b>	<b>Enforcement joint working and patrols to deal with littering from students of Long Road Sixth Form in the areas of Long Road and Sedley Taylor Road.</b>
Action Taken	Officer visited Long Road sixth form at the beginning of 2018 and gave an educational pack and discussed littering issues, the law and subsequent penalties. However, as most of the students are under18 and therefore cannot be issued with fixed penalties. Officer has spent approximately 2 hours a month patrolling the area and chatting to students, giving out pocket ashtrays and advice. Officer has noticed in the past 4 months the area where students congregate is much cleaner. Officer has spent approximately 12hrs
Current Situation:	Ongoing
<b>Priority 6</b>	<b>Enforcement patrols to deal with litter, abandoned vehicles and fly tipping in and around Teversham Drift.</b>
Action Taken	5 hours of patrols were carried out, 3 case of flytipping investigated (no evidence found).
Current Situation:	Ongoing
<b>Priority 7</b>	<b>Action to deal with bins left on pavements in Anstey Way &amp; recycling centre</b>
Action Taken	Officer has talked to the residents about the bins it's very difficult as there is such a small space for them to be stored but all tenants in the flats are happy to adhere to keeping them in the designated space but there has been issues with children at night dragging the bins around, Officer is monitoring this when they are inspecting the recycling centre.  Mail shot was sent to the flats at the beginning of the year regarding littering. Officer has spent approximately 20 hrs inspecting the site. Although there has been an improvement, there are still issues with flytipping but no evidence; it tends to be bigger items. Issues with tyres being dumped at the recycling point and spoke to the bike shop, no further problems.
Current Situation:	Ongoing

## 5. Environmental Data

### Private Realm [South Area]

Period	Activity	Investigations	Informal Action / Written Warnings	Statutory Notices Served	Legal Proceedings	Comment
December 17 to May 2018	Pest Control	76	NA	NA	NA	All complaints will generally have at least one such action
June to November 2017		94				
December 17 to May 2018	Noise Complaints	134	2	8	0	All complaints will generally have at least one such action
June to November 2017		180	2	5	0	
December 17 to May 2018	Refuse/ Waste Complaints	5	0	0	0	All complaints will generally have at least one such action
June to November 2017		5	2	0	0	
December 17 to May 2018	Other public health complaints <sup>2</sup>	4	1	1	0	All complaints will generally have at least one such action
June to November 2017		9	0	1	0	
December 17 to May 2018	Private Sector housing standards	46	3	12	0	All complaints will generally have at least one such action
June to November 2017		45	1	0	0	

<sup>2</sup> Other public health complaints includes odour, smoke, bonfires, filthy and verminous

## Public Realm Data

### Public Realm Enforcement [South Area]

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
December 17 to May 2018	Abandoned vehicles	21	N/A	N/A	2	0	0
June to November 2017		34			0	0	0
December 17 to May 2018	Nuisance vehicles <sup>3</sup>	1	1	N/A	0	0	0
June to November 2017		3	3		0	0	0
December 17 to May 2018	Verge parking <sup>4</sup>	17	17	N/A	N/A	0	0
June to November 2017		24	23			0	1
December 17 to May 2018	Derelict cycles	31	N/A	N/A	N/A	N/A	N/A
June to November 2017		71					
December 17 to May 2018	Domestic waste	49		14	11	0	0
June to November 2017		28	12	0	5	0	0
December 17 to May 2018	Trade waste	7	3	0	0	0	0
June to November 2017		4	4	0	1	0	0
December 17 to May 2018	Litter	5	0	0	4	0	0
June to November 2017		11	0	0	9	0	2
December 17 to May 2018	Illegal camping	0	N/A	0	N/A	0	0
June to November 2017		3		1		0	0
December 17 to May 2018	Illegal advertising	0	0	N/A	0	0	0
June to November 2017		4	4		2	0	0

<sup>3</sup> Nuisance vehicles includes vehicles displayed for sale or being repaired (other than in an emergency) on the public highway

<sup>4</sup> Applies to Mowbray and Fendon Road only



## Summary of public realm enforcement data

- Of the vehicles reported, all were reported as abandoned, the majority of them have been claimed or were removed by the owners and a few cases are still ongoing. Five vehicles were removed as abandoned from and were subsequently destroyed when not claimed. Main hot spots for reported abandoned vehicles were, Consort Avenue(3), Trumpington Road(3), Cavendish Avenue(3), Hartington Grove(2) and Beaumont Road (2)
- Thirty one cycles were removed from across all three wards.
- There were seventeen cases of verge parking on Mowbray and Fendon Road investigated, seventeen warning letters were sent.
- There were forty nine cases of domestic waste investigations conducted in the area, the majority of which was waste littered and fly tipped at recycling centres across the area. Of the investigations conducted there were fourteen community protection warning letters issued, along with 6 other warning letters. Eight fixed penalty notices were issued for litter offences and 3 fixed penalties for flytipping.
- Seven cases of trade waste were investigated in the south area; three businesses were sent warning letters which they subsequently complied with. .
- There were eleven cases of litter investigated in the South area which resulted in nine fixed penalties being issued for littering.

## Dog Warden Service [South Area]

### Stray dogs

Period	Activity	Number of cases	Rehomed	Destroyed	Claimed	In Kennels	Comment
December 17 to May 2018	Stray dogs	8	1	0	7		
June to November 2017		7	3	0	3	1	

### Dog Control Orders

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
December 17 to May 2018	*Dog control orders: Fouling	12		0	0	0	0
June to November 2017		17	0	0	1	0	0
December 17 to May 2018	*Dog control orders: Exclusion	0	0	0	0	0	0
June to November 2017		0	0	0	0	0	0
December 17 to May 2018	*Dog control orders: Leads	0	0	0	0	0	0
June to November 2017		0	0	0	0	0	0
December 17 to May 2018	Other dog complaints <sup>5</sup>	9			0	0	0
June to November 2017		2	4	0	0	0	0

\* Dog control orders now replaced with Public Spaces Protection Orders

<sup>5</sup> Includes issues such as barking, welfare, signage requests and educational advice as well as joint working with Environmental Health, RSPCA and Housing Associations'

Operations cleansing data by ward [South Area]

Operations cleansing data by ward (South Area) – June to November 2017

Activity	Period	Total number of incidents	WARDS			
			Cherry Hinton	Queen Edith's	Trumpington	Comments
Fly-tipping	December 17 to May 2018	89	32	23	34	
	June to November 2017	185	92	26	67	
Offensive graffiti <sup>6</sup>	December 17 to May 2018	3	0	0	3	
	June to November 2017	7	1	5	1	
Detrimental graffiti <sup>7</sup>	December 17 to May 2018	19	0	8	11	
	June to November 2017	42	2	17	23	
Needles	December 17 to May 2018		2	46	430	
	June to November 2017	14 instances – 454 needles in total	2 instances 2 needles in total	5 instances – 46 needles	7 instances -406 needles	

<sup>6</sup> Offensive graffiti includes but is not limited to that which contains swear words, reference to religion, racist, reference to a person / naming a person, drawings of human body parts, words of reference to human body parts and reference to sexual activity. The service aim is to remove this type of graffiti within 1 working day.

<sup>7</sup> Detrimental graffiti is graffiti that contains but is not limited to general tags, drawings not falling under the above criteria, and words not classified as offensive. The service aim is to remove this type of graffiti within 5 working days.

## Summary of operations cleansing data:

### Fly-tipping:-

#### Cherry Hinton

Only 7 of the 32 instances in Cherry Hinton occurred in May 2018.

Only 4 of the 32 instances occurred in December 2017.

7 of the 32 instances occurred in recycling areas in Cherry Hinton.

#### Queen Edith's:-

5 of the 23 instances in Queen Edith's ward occurred in Hulatt Road.

Only 1 of the 23 instances occurred in April 2018.

There were no areas of concern with hot spot areas.

#### Trumpington:-

4 of the 34 instances occurred at Waitrose recycling area.

15 of the 34 instances occurred in January 2018.

There were no hot spot areas.

### Offensive Graffiti:-

#### Trumpington –

Racist graffiti was sprayed on recreation equipment at Huntsman Road in Trumpington in May 2018.

Offensive wording was sprayed on play equipment at a recreation area in Long Road in May 2018.

Racist graffiti was sprayed on play equipment at recreation area at Trumpington Playing ground.

### Detrimental Graffiti:-

#### Queen Edith's

Tagging was removed from the side of a house in Hills Road in April 2018.

Tagging was removed from the wall leading to the entrance to St Paul's church on Hills Road in April 2018.

Tagging was removed from a disused café at St Paul's church on Hills Road in April 2018.

Tagging was removed from a wall of a property at Hartington Grove in April 2018.

Tagging was removed from an advertising board on a roundabout on Queen Edith's Way in March 2018.

Tagging was removed from a wall on Bowers on Hills Road in May 2018.

Tagging was removed from a wall next to Long Road Sixth Form College in January 2018.

Tagging was removed from a wall at Hills Road Bridge in December 2017.

## **Trumpington**

Tagging was removed from a wall at Union Road in May 2018.

Tagging was removed from a garage door in Tenison Road in April 2018.

Tagging was removed from a gate at Trumpington Road in April 2018.

Tagging was removed from a gate at Gresham Road in April 2018.

3 lots of tagging were removed from walls in Gresham Road in April 2018 under one contender ticket.

Tagging was removed from a garage door at Gresham Road in March 2018.

Tagging was removed from a fence on Chaucer Road in February 2018 (on two occasions)

A tag was removed from a comms box on Gonville Place in February 2018.

Tagging was removed from Princess & Hanover Garages in Coronation Street in January 2018.

Tagging was removed from the underpass at Fen Causeway in January 2018.

Tagging was removed from a wall & garage door at Gresham Road in December 2017.

## **Needles:-**

### **Cherry Hinton**

One needle was removed from the pathway on Bliss Way in Cherry Hinton in April 2018.

One needle was removed from the Communal area of a block of flats in St Bede's Crescent in Cherry Hinton in April 2018.

### **Queen Edith's**

5 needles were removed from the rear of a block of flats on Hills Road in March 2018.

4 needles were removed from Market Rise in Hills Road in March 2018 in Queen Edith's ward.

1 needle was removed from a car park on Hills Road in March 2018.

35 needles were removed from the rear of Co-op in Hills Road in April 2018.

1 needle was removed from the entrance to Highsett in Hills Road in April 2018.

### **Trumpington**

An estimated 400 needles were removed from a void property in Anstey Way in Trumpington in January 2018.

1 needle was removed from outside the Microsoft Building on Station Road in Trumpington Ward in February 2018.

3 needles were removed from Cambridge Place in Trumpington Ward in March 2018.

1 needle was removed from the stairwell at Queen Anne Terrace car park in April 2018.

1 needle was removed from Hanover Court stairwell in April 2018.

3 needles were removed from a grassed area at Kingfisher Way in Trumpington ward in May 2018.

15 needles were removed on a grassed area at Richard Foster Road in Trumpington ward in May 2018.

## Environmental Data Report – Waste and Recycling Dec 17-May 18

This section includes information about the Waste Policy team’s area of responsibility. The team has an Operational Plan that covers the work for the year. This work is generally not area based but it is hoped that the information contained is useful to residents and provides statistics to demonstrate activity and continuous improvement in areas of sustainable waste management.

Activity	Q1 Apr-Jun 2018	Q2 Jul-Sep	Q3 Oct-Dec 2017	Q4 Jan-Mar 2018	Comment/Notes that can be removed	Lead Officer
Recycling rate – dry recycling	Stats not available at present due to changes in database system		22.3%	27.4%		RWW
Recycling rate – composting	Stats not available at present due to changes in database system		27.2%	15.5%		RWW
No of press releases issued	4		6	2		IO/VL
No of 2 <sup>nd</sup> blue bins delivered	484 (combined blue and green amount) up to 90% are blue		152	107	Unable to break down amount of blue and green bins as new system is being updated	RWW
No of 2 <sup>nd</sup> Green bins delivered	484 (combined blue and green amount) up to 90% are blue		24	6	Unable to break down amount of blue and green bins as new system is being updated	RWW

No. of black bins changed from standard to small	Not applicable in S cambs anymore			10		RWW
No of events attended	8		4	3		RWW
No of people spoken to	405		400	150		RWW/BL
No of Kitchen Caddies given out	50		200	0		RWW
No of Recycling Champions (RC) at events	10		10	5		BL
No of new RC recruited	2		4	1		BL
Amount of rubbish/recycling collected at events (tonnes)						RWW
No of community/school visits to AmeyCespa	Info not received in time		41	11		RWW

## Summary of Waste and Recycling Data

(to cover any note-worthy points from above figures)

### Campaign Information

(Operational Plan update)

### Events attended

#### Year 2018

#### Events in detail

30/01/2018	09:00-13:00	Waterbeach	Amey Waste Management Park Visit
17/02/2018	10:00-14:00	Campkin Road, Arbury	Cambridge Carbon Footprint Recycling Day
21/02/2018	11:00-15:00	Lord Ashroft Courtyard	ARU Accommodation Fair
26/02/2018	11:00-13:00	Milton Tesco	Metal Matters stall
23/03/2018	15:00-16:00	Cambourne Primary School	Metal Matters stall
23/04/2018	13:00-14:00	1 Hills Road	Cambridge Assessment talk
28/04/2018	09:00-14:00	Birchwood and Tiverton Estate	Community Action Day
30/04/2018	14:00-15:00	Cherry Hinton Village Centre	Old Boys club recycling talk
05/05/2018	09:00-13:00	Cottenham Village Green	Cottenham Fun Run
12/05/2018	09:00-14:00	Thorpe Way	Community Action Day
14/05/2018	13:00-15:00	Eddington Primary School	Metal matters campaign for students
19/05/2018	09:00-13:00	Cambourne HUB	Camborne CAD
19/05/2018	09:00-17:00	Corn Exchange	EAT Cambridge



## 6. Key contacts

### Officers

Area	Contact	Telephone Number	Email
Environmental Health Manager	Yvonne O'Donnell	01223 457951	<a href="mailto:yvonne.odonnell@cambridge.gov.uk">yvonne.odonnell@cambridge.gov.uk</a>
Senior Operations Manager	Don Blair	01223 458575	<a href="mailto:Don.blair@cambridge.gov.uk">Don.blair@cambridge.gov.uk</a>
Operations Manager (Grounds Maintenance)	Paul Jones	01223 458215	<a href="mailto:Paul.Jones@cambridge.gov.uk">Paul.Jones@cambridge.gov.uk</a>
Operations Manager (Community Engagement and Enforcement)	Wendy Young	01223 458578	<a href="mailto:Wendy.young@cambridge.gov.uk">Wendy.young@cambridge.gov.uk</a>
South Area Ranger: Edward Nugent	City Rangers	01223 458282	<a href="mailto:cityrangers@cambridge.gov.uk">cityrangers@cambridge.gov.uk</a>
Public Realm Enforcement (South team):	Sharron Munro (Queen Edith's and Trumpington)	01223 458581	<a href="mailto:streetenforcement@cambridge.gov.uk">streetenforcement@cambridge.gov.uk</a>
	Nick Kester (Cherry Hinton)	01223 457095	
Dog Warden	Samantha Dewing (Mon-Wed)	01223 457883	<a href="mailto:dogwarden@cambridge.gov.uk">dogwarden@cambridge.gov.uk</a>
Volunteer opportunities (Streets, Parks and Open Spaces)	Rina Dunning	01223 458084	<a href="mailto:Caterina.dunning@cambridge.gov.uk">Caterina.dunning@cambridge.gov.uk</a>
Recycling Champions	Co-ordinator	01223 458240	<a href="mailto:recycling.champions@cambridge.gov.uk">recycling.champions@cambridge.gov.uk</a>
Out of Hours	Emergency calls	0300 3038389	N/A

## Issues

Area	Contact	Telephone Number	Email
Dog fouling Litter Fly tipping (public land) Graffiti Needles Abandoned, untaxed and nuisance vehicles Illegal camping Bulky waste collections New blue, green and black bins Replacement blue, green and black bins Repairs to blue, black and green bins	Customer Service Centre	01223 458282	<a href="mailto:wasteandstreets@cambridge.gov.uk">wasteandstreets@cambridge.gov.uk</a>
Abandoned bicycles	Customer Service Centre	01223 458282	<a href="mailto:cityrangers@cambridge.gov.uk">cityrangers@cambridge.gov.uk</a>
Pest Control	Refuse and Environment	01223 457900	<a href="mailto:env.health@cambridge.gov.uk">env.health@cambridge.gov.uk</a> .
Noise			
Stray and lost dogs	Customer Service Centre	01223 457900	<a href="mailto:dogwarden@cambridge.gov.uk">dogwarden@cambridge.gov.uk</a>

## 7. Resources

The following are suggestions that members of the South Area Committee and residents and businesses may wish to consider or request for the upcoming period:

Remaining bins stocks for the city have been reallocated across all wards to ensure that bins are installed where required.

### Recycling and general street litter bins

A small quantity of recycling and general street litter bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Cherry Hinton	7	1
Queen Edith's	6	1
Trumpington	9	1

We would like to receive suggestions for where bins should be installed on the street and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date
Cherry Hinton	Coldhams Lane (Near Norman Way)	May 2015
Cherry Hinton	Cherry Hinton Road (opposite BP garage)	February 2017
Cherry Hinton	Bridewell Road (near junction with Drayton Road)	February 2017
Cherry Hinton	Fulbourn Road (next to bus stop by technology park)	October 2015
Cherry Hinton	Cherry Hinton High Street (outside school)	October 2015
Cherry Hinton	Colville Road (outside primary school)	October 2015
Cherry Hinton	Cherry Hinton Hall (in car park)	April 2016
Queen Edith's	Long Road (junction with Sedley Taylor Road)	January 2015
Queen Edith's	Sedley Taylor Road (junction with Luard Road)	January 2015
Queen Edith's	Mowbray Road (outside Acacia Guest House)	March 2015
Queen Edith's	Hills Road (on pavement near hospital)	March 2015
Queen Edith's	Cavendish Avenue (outside Lady Jane Court)	March 2015
Queen Edith's	Long Road (near to number 13)	July 2015
Trumpington	Hills Road (near Harvey Road)	July 2015
Trumpington	Outside pavilion	January 2015
Trumpington	Outside village hall	January 2015
Trumpington	Shelford Road / Hauxton Road (outside cemetery)	January 2015
Trumpington	Lensfield Road	October 2015
Trumpington	Hauxton Road (near park and ride)	September 2015
Trumpington	Addenbrookes Road	September 2015
Trumpington	Old Mills Road	September 2015
Trumpington	Shelford Road (near garage)	June 2016

## Dog Bin Provision

A number of dog bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Cherry Hinton	4	1
Queen Edith's	0	1
Trumpington	1	1

We would like to receive suggestions for where bins should be installed on the parks and open spaces and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date
Cherry Hinton	Kathleen Elliott Way (near Snakey path footpath)	May 2015
Cherry Hinton	Arran Close (on green at top of road)	July 2015
Cherry Hinton	Teversham Drift	October 2015
Cherry Hinton	Recreation Ground	March 2016
Trumpington	Brooklands Avenue (by Hobsons Conduit)	June 2015

### Pocket ashtray distribution

Locations of where pocket ashtrays should be distributed from are welcomed by the Public Realm Enforcement team.

### Dog fouling signs

Small quantities of 'no dog fouling' signs are available for each ward, as follows:

Ward	Signs used	Signs available for installation
Cherry Hinton	0	13
Queen Edith's	0	13
Trumpington	0	13

## Proactive and community work

During the period December 2017 to May 2018 the following community and Ranger work has been undertaken in the South of the City.

Community Payback

Between December and May the City Ranger has completed 12 projects/jobs with the support of Community Payback teams.

These include:

- Edging paths at Wulfstan Way
- Clean up at Walpole Road
- Digging over beds at the Burnside Allotments
- Litter pick and tidy of the alleyways at Teversham Drift
- Cutting back the verge at the Trumpington Allotments as well as a litter pick and tidy of the area
- Hanover and Princess Court had gully's cleaned and various gardening work including moving soil conditioner and shrubs
- Snakey Path clearing
- Nightingale Community Gardens – various gardening support
- And day to day Ranger Support

## Upcoming Community clean-up day

Planning and organising has started for this year's Community Action Day which will be taking place in September being supported by the Cherry Hinton F.o.G... Area Rangers, Volunteers, Recycling Champions and Community Payback.

Skips will be provided for local residents to get rid of their bulky waste and we also make collections of waste for elderly or residents who require our assistance.

There will be a Bring and Take it stand which always proves to be a great success along with various information stalls run by local groups.

Information posters will be distributed nearer the time.

### East Cambridge Lakes Public Open Days

Following the success of the first Open Day on 11 March, where we had 1000 visitors who enjoyed a stroll around the flooded chalk pits between Romsey and Cherry Hinton and explored this quiet urban oasis, we are currently planning to have open days on a monthly basis with the next opening day happening on Sunday 11 June.

We have had an amazing response from local residents volunteering to become Marshals to support these open days and are looking at ways to improve the experience for both volunteers and visitors.

East Cambridge Lakes  
Public Open Day,

**11th March 2018**

between 10 a.m. and 3 p.m.

**Please be aware that there is no parking on  
site or adjacent residential streets**

**Access is via the gate at the end of  
Burnside and Snaky Path.**

**No Dogs please.**



Confirmed dates and information for upcoming opening days will be available shortly.

This page is intentionally left blank